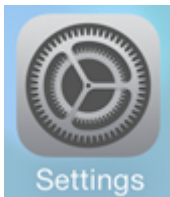


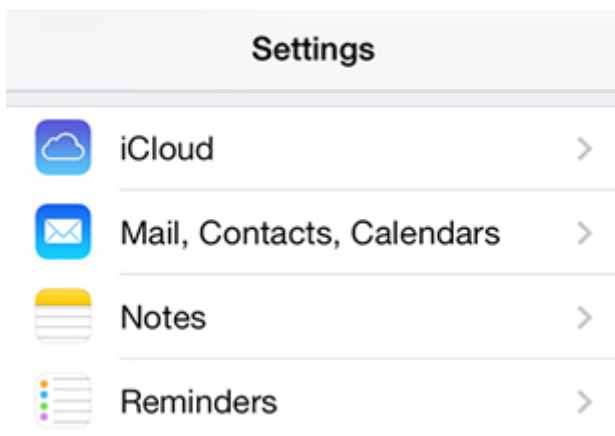
The following document describes how to configure SMTP settings for iPhone/iPad/iPhone. Follow the below instructions after you have switched over a client to our services should they have been on Telkom/Mweb/Cybersmart etc. it does not apply to services such as Gmail, Yahoo Mail etc.

Step 1

- Tap 'Settings' on the home page

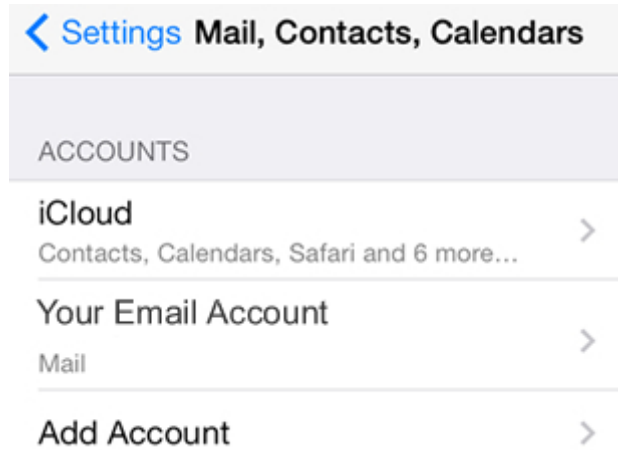


- Scroll down and Tap 'Mail, Contacts, Calendars'.

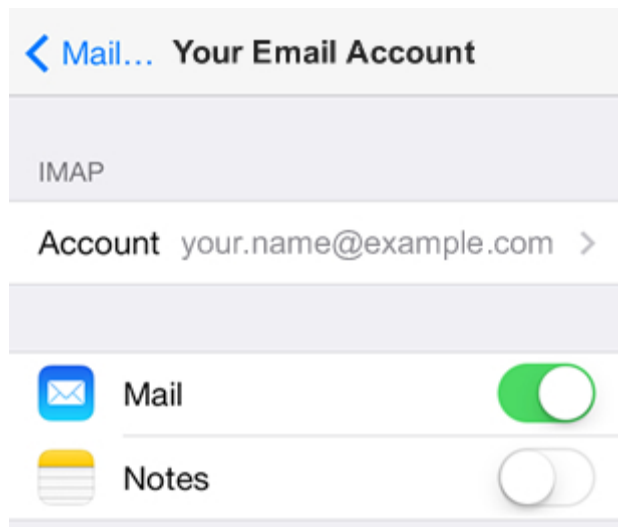


Step 2

- Tap the email account you wish to modify.

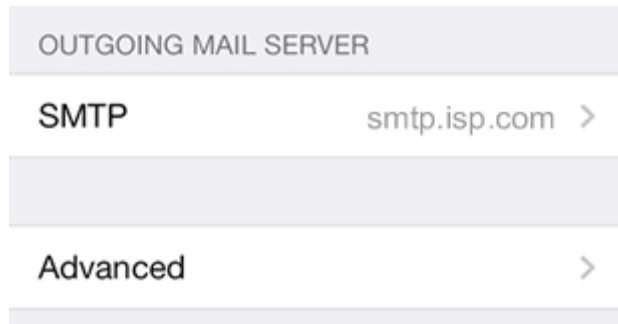


- Tap 'Account'



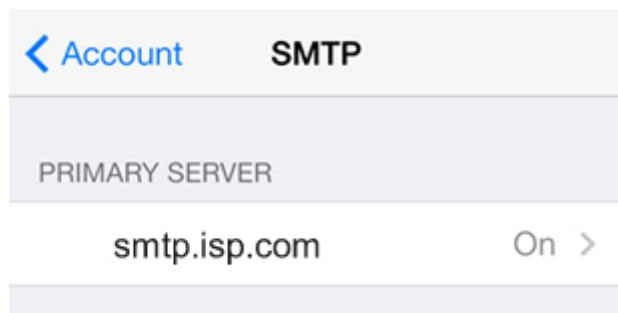
Step 3

- Scroll down to 'Outgoing Mail Server' and tap 'SMTP'.



Step 4

- Tap on the 'Primary Server'.



Step 5

- Make sure the 'Server' slider is 'On' and enter the AuthSMTP host name (as supplied in your signup email), typically 'mail.authsmtp.com'.

- Enter the username and password (as supplied in your signup email).
- Change 'Use SSL' to off (unless you do want to use SSL and have already enabled SSL in the AuthSMTP Control Panel).

Cancel mail.authsmtp.com Done

Server

OUTGOING MAIL SERVER

Host Name mail.authsmtp.com

Username username

Password ●●●●●●●●

Use SSL

Authentication Password >

Server Port 25

Step 6

- Tap on 'Authentication' and select 'MD5 Challenge-Response' - then go back to the previous screen.

[← Back](#) **Authentication**

Password

MD5 Challenge-Response ✓

NTLM

HTTP MD5 Digest

Step 7

- Tap on the 'Server Port' and change to one of the alternate port numbers - we would recommend that you use port 325 but you can also use 23, 26 or 2525 - port 25 is available but is blocked by many ISPs.

- Use port 325 if you specifically **DO NOT** want to use SSL encryption.
- If you **DO** wish to use 'SSL' - move the 'SSL' slider to on, change the port to '2525' and then you **MUST** login to the [control panel](#) (Advanced Configuration tab) and enable SSL on your account.

Cancel mail.authsmtp.com Done

Server

OUTGOING MAIL SERVER

Host Name mail.authsmtp.com

Username username

Password ●●●●●●●●

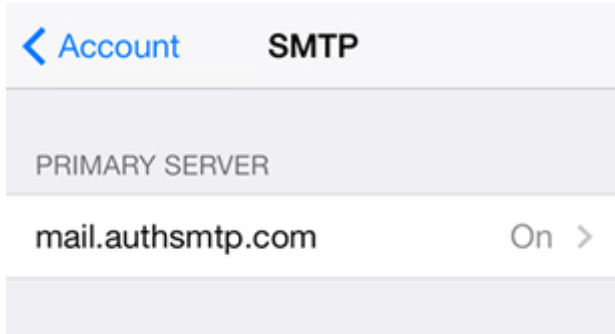
Use SSL

Authentication MD5 Challenge-... >

Server Port 325

Step 8

- Tap 'Done' - you should now see:



- Go back until you get back to the main 'Settings' page.